

# Bethany Aguad

## Technical Publications Coordinator

### What Do I Do?

- Publish client-facing documentation for a loan-servicing application
- Edit technical documents authored by business analysts
- Manage the process of publishing documents for each major software release



### How Did I Get Here?

- Developed technical editing as a core skill in UCF course of study
- Learned the SDLC while working as a Technical Communicator in a previous job
- Demonstrated expertise in process improvement

### Why Do I Love It?

- Manage constantly changing tasks and adjust to shifting priorities
- Improve our workflow and explore new ways of doing things
- Support from leadership since documentation is required by our external clients

### What Helped Me Prepare?

- B.A. and M.A. in English - Technical Communication
- STC's Editing Fundamentals Certificate Course
- Learning a new skill at every opportunity

### How Can You Reach Me?

[bethanyaguad@gmail.com](mailto:bethanyaguad@gmail.com)

[bethanyaguad.com](http://bethanyaguad.com)

[@bethanyaguad](https://twitter.com/bethanyaguad)

